

# Denali Commission Rural Primary Care Facility Project

## Business Plan

---

**Applicant Name**

**The purpose of this Business Plan is to demonstrate:**

- 1) That the Applicant has the financial and managerial ability to provide health care services and to maintain the facility.**
- 2) That the Applicant has identified the services that will be provided in the new facility.**

**Successful completion of this step and the rest of the Conceptual Planning products will lead the Applicant into the Facility Design and Construction process for a new or renovated healthcare facility.**

**Note – If the construction project is not started within 24 months after the Business Plan is approved, the Plan must be updated before Construction Funds can be awarded.**

Send one copy of your Business Plan to:  
Denali Commission  
Attn: Rural Primary Care Facilities Business Plan  
510 “L” Street  
Suite 410 (Peterson Tower)  
Anchorage, Alaska 99501

Contact your Technical Assistance Subcommittee advisor if you have questions

Denali Commission



Alaska Primary Care  
Association



State of Alaska  
Dept of Public Health  
Community Health/EMS



Alaska Center  
for Rural Health



## Denali Commission Business Plan - Table of Contents

<b>1. INTRODUCTION .....</b>	<b>3</b>
<b>2. BUSINESS PLAN SUMMARY .....</b>	<b>4</b>
A. SUMMARY FORM.....	4
B. EXECUTIVE SUMMARY .....	5
<b>3. BACKGROUND INFORMATION .....</b>	<b>6</b>
A. APPLICANT DESCRIPTION .....	6
B. CURRENT CONDITIONS.....	6
<b>4. MARKET ANALYSIS .....</b>	<b>7</b>
A. POPULATION TO BE SERVED .....	7
B. HEALTHCARE COVERAGE (INSURANCE OR OTHER) OF POPULATION .....	8
<b>5. SERVICES AND FACILITY .....</b>	<b>8</b>
A. SERVICES TO BE OFFERED.....	8
B. FACILITY SIZE, TYPE AND LOCATION.....	9
C. HOURS OF OPERATION .....	10
<b>6. PERSONNEL.....</b>	<b>10</b>
A. PROVIDERS AND STAFF .....	10
<b>7. MANAGEMENT .....</b>	<b>11</b>
A. ORGANIZATION STRUCTURE .....	11
B. CLINIC ADMINISTRATION.....	11
C. FACILITY ADMINISTRATION/MANAGEMENT .....	12
D. INDEPENDENT ACCREDITATION AND/OR CERTIFICATION .....	12
<b>8. ESTIMATED PROJECT COST / COST SHARE .....</b>	<b>13</b>
A. ESTIMATED PROJECT COST .....	13
B. APPLICANT COST SHARE – CALCULATION AND SOURCES .....	13
<b>9. FINANCIAL DATA .....</b>	<b>15</b>
A. OVERVIEW.....	15
B. ACTUAL FINANCIAL DATA.....	15
C. FINANCIAL OPPORTUNITIES .....	16
<b>10. CHECKLIST OF APPLICATION MATERIALS .....</b>	<b>17</b>
<b>11. DEFINITIONS .....</b>	<b>19</b>
<b>12. RESOURCES .....</b>	<b>20</b>
<b>13. FORMS .....</b>	<b>22</b>
A. FORM A - SCHEDULE OF SERVICES OFFERED .....	22
B. FORM B - BUDGET SUMMARY– HEALTH CARE SERVICES & FACILITY OPERATIONS .....	24
C. FORM C - SCHEDULE OF PATIENT VISITS .....	26
D. FORM D - REVENUE WORKSHEET – HEALTH CARE SERVICES.....	28
E. FORM E - EXPENSE BUDGET –HEALTH CARE SERVICES .....	29
F. FORM F - SALARIES AND WAGES WORKSHEET (OPTIONAL) .....	31
G. FORM G – EXPENSE BUDGET - FACILITY OPERATIONS & MAINTENANCE .....	33
H. RESOLUTION.....	34

## **1. INTRODUCTION**

This document has been prepared as a Microsoft Word document. The text boxes after each question will expand as you type in your answers.

Note that Forms B – G are also available in Excel format.

Some sections require attachments. They are numbered based upon the section number and the order. For example, Section 3 first attachment will be 3.1, second attachment will be 3.2. Not all sections require attachments. A list of attachments is provided in section 10.

There are a variety of forms used to complete the financial information in section 13.

When you have completed the Business Plan, submit it to the Denali Commission Technical Assistance Subcommittee (TASC) for review.

Once approved, you should be ready to move into the formal Facility Design stage. This stage will finalize site control issues, resolve any design issues, determine project costs and produce architectural documents. Construction is the final stage of this process.

## 2. BUSINESS PLAN SUMMARY

### A. Summary Form

Applicant Information			
Name of Applicant			
Community(ies) to be served:			
Descriptive Title of Proposal:			
Construction Project / Cost Summary			
	Existing Clinic	Total New/Expanded Clinic	
Clinic Square Footage			
Non-Clinic Square Footage (include description of multi-use space)			
Total Bldg Square Footage			
Estimated Cost of Project:	\$		
Applicant Cost Share:	\$		
Amount Requested from Denali Commission:	\$		
Budget Summary Recap			
<i>Form B–Budget Summary</i>	Existing Clinic	Projected Budget – New/Expanded Clinic	
		Year 1	Year 2
<b>TOTAL REVENUE (Line 6)</b>			
<b>TOTAL EXPENSES (Line 15)</b>			
<b>REVENUE OVER/(UNDER) EXPENSES (Line 6 minus 15)</b>			
Applicant Contacts			
<u>Contact Person:</u> Name: Phone # and Fax #: E-mail address:	(A person who filled out the Business Plan and can answer questions about it)		
<u>Representative</u> Name: Phone # and Fax #: E-mail address:	(A person who can conduct business on behalf of the Applicant)		
Representative Signature:			
Date Signed:			

**B. Executive Summary**

You must include a 1-2 page Executive Summary. This should be prepared AFTER all of the individual components have been completed.

Summarize the important factors that went into your decision to apply for Denali Commission funds. Explain who you are, why you need a new clinic, how your proposal will meet the specific needs of your community, and how you will be able to maintain and support health care services and the clinic building (financially and otherwise) far into the future. In other words, *“tell us your story”*.

Describe who was involved in the development of this proposal and what level of support you have from community members, health care providers, and facility owners. Explain how soon the project will be construction-ready (including having secured funding for community cost-share); what project tasks are complete and what remains to be done.

Executive Summary:

### 3. BACKGROUND INFORMATION

#### A. Applicant Description

1. *Provide a brief description of the Applicant's organization.*

2. *Describe the relationship between the Applicant and the Organization that provides funds for the delivery of health care services (salaries, supplies, equipment).*

3. *Describe the relationship between the Applicant and the Organization that provides funds for facility (building-related) expenses and maintenance.*

4. *If your building will be multi-use, describe how the Organization(s) that will occupy the non-clinic portion of the building will share facility expenses.*

**Note:** Multi-use is defined as a building that will house both clinic (medical, dental, mental health, itinerant quarters) and non-clinic programs (e.g., Tribal/City offices, Head Start, Washeteria, etc)

#### B. Current Conditions

1. *Current Facility Condition*

If a Code and Conditions survey has been completed for your facility, copy the “Executive Summary” and the “Conclusions and Recommendations” sections and label as **ATTACHMENT #3.1**

If a Code and Conditions survey was NOT done for your facility, describe your current facility—its condition, adequacy, suitability for continued use, and other pertinent information. Include third-party documentation if available.

Describe your current Operations & Maintenance (O&M) Plan. This includes plans to pay for utilities, janitorial services, and other expenses; to keep the facility in good condition; to reserve funds for repairs, etc. List the sources of funds that support the O&M of the facility.

**2. Maintenance Deficiencies**

Does your current facility have a backlog of repairs/maintenance due to lack of funding for this activity? \_\_\_ Yes      \_\_\_ No

If YES, please discuss your plans for maintaining the new facility.

**4. MARKET ANALYSIS**

**A. Population to be served**

**1. Local Competition**

Is your clinic the only medical provider in your community / service area? \_\_\_ Yes      \_\_\_ No

If NO, identify the other providers of care and describe the level of services they offer.

**2. Market Share**

Do you expect 100% of the population in your service area to use your clinic? \_\_\_ Yes      \_\_\_ No

If NO, briefly (*less than one page*) describe what portion of the population needs the services of your clinic and why. Include year-round and seasonal patients.

**3. Potential for Increased Use of Clinic Services**

- Are there factors that will increase the demand for your services? (e.g. new development in the area – construction, tourism, etc.)
- Do you have plans to provide additional services which will increase the number of patients using your clinic?

Please explain:

**B. Healthcare Coverage (Insurance or Other) of Population**

Complete the table based upon the healthcare coverage (insurance or other sources) of patients served: This information can be obtained from clinic records, Medicaid and Denali KidCare data can be obtained from the state Medicaid program. If this information is not readily available, estimate the number and explain how you came up with the estimate.

<b>Enrolled (Covered):</b>	<b>Number of Patients</b>	<b>Source of Data</b>
Indian Health Service, P.L. 93-638, similar funding mechanisms		
Denali KidCare		
Medicaid		
Medicare		
Commercial / third-party insurance (private or public)		
Uninsured: Those without eligibility/ability to access any type of insurance or medical assistance		
TOTAL		

**\*\*Patient numbers may be duplicated since patients may have multiple sources of coverage\*\***

**\*\*IHS beneficiaries, commercial insurance, Medicaid or Medicare\*\***

**5. SERVICES AND FACILITY**

**A. Services to be Offered**

- 1. Briefly (less than one page) state the identified healthcare access problem(s) to be addressed and the goals to be achieved. (This may be restated from the Problem Statement in Section III of the RFP) Has this changed since you completed the RFP?**

--

- 2. Identification of Services**

Complete Form A – Schedule of Services Offered

Describe any significant changes in services between the old and new clinics

--

- 3. How will the new clinic improve the QUALITY of care provided to patients?**

--



#### 4. **Patient Visit Data**

In order to complete the budget section of your Business Plan, you need to determine the activity level of services you will be providing. The activity level will be used as a basis for estimating revenue and expenses.

How many patient visits occurred in the past year? \_\_\_\_\_

# from locally based providers \_\_\_\_\_ # from itinerant providers \_\_\_\_\_

Please indicate your definition of “visits” and your source of information

What is the annual unduplicated patient count for the past year? \_\_\_\_\_

(Total # of individual patients seen, regardless of how many times they came in during the year)

#### 5. **Patient Visit Forms**

Complete *Form C – Schedule of Patient Visits*.

If your patient volume has a seasonal change of 25% or more, you must also complete *Form C (1) – Supplemental Schedule of Patient Visits by Month*

### B. **Facility Size, Type and Location**

***The Denali Commission recommends the following clinic square footage based upon community size:***

Population:                      <100                      100-500                      500-750                      750+  
or serving multiple communities

Health Clinic Size:        1,500 Sq Feet    2,000 Sq Feet    2,500 Sq Feet    user defined

NOTE: Please check the Denali Commission website ([www.denali.gov](http://www.denali.gov)) for future policies regarding funding beyond minimum space guidelines for Small clinics and funding limitation on maximum space for Large clinics.

1. ***How many square feet are you planning?*** \_\_\_\_\_

If your design is already underway, include a basic floor plan and a furniture plan as

**ATTACHMENT 5.1**, if available.

2. ***If your community has a population of 750 or less, do you intend to use the Denali Commission prototype design?***    \_\_\_ N/A    \_\_\_ Unknown    \_\_\_ Yes    \_\_\_ No

If you believe it is necessary to differ from the prototype design and/or square footage recommendations, please state your reasons.

3. ***Will the facility house multi-use programs?***                      \_\_\_ Yes                      \_\_\_ No

**Note:** A facility may house both essential primary care services (medical, dental, mental health, itinerant quarters) and multi-use programs (e.g., Tribal/City offices, Head Start, Washeteria, etc)

**If YES**, identify the other tenants, organizations and programs that will share your facility and why you chose to combine the programs in one building:

What is the size of the multi-use space in square feet? \_\_\_\_\_ Square feet

**4. *Appropriateness of Size, Design, & Cost***

Discuss the appropriateness of size, design, and cost of your proposed project for the service area. Include information that shows that the proposed building is the most appropriate and cost-effective approach to address the identified need(s).

**5. *Location***

Describe the general location (not the legal description) of your new facility and the major factors involved in choosing it.

If your site has been selected or narrowed down to a few alternatives, include a site plan as **ATTACHMENT #5.2**

**C. Hours of Operation**

List the days of the week, times of day and/or months of the year that the facility will be open.

**6. PERSONNEL**

**A. Providers and Staff**

**1. *What organization is responsible for staffing the clinic? (Applicant, Community, Regional Health Corporation, etc.)***

**2. *Staffing / Salaries & Wages Worksheets***

Complete the table showing both permanent and itinerant personnel: Include only those hours DIRECTLY involved in operation of the clinic. Insert additional rows if necessary.

Position Titles	Current Staff			Staff Required for New Clinic		
	On-Site or Itinerant?	# people	FTE's Full-Time Equivalents	On-Site or Itinerant?	# people	FTE's Full-Time Equivalents

<b>TOTALS</b>						
---------------	--	--	--	--	--	--

*Form F – Salaries & Wages Worksheet is optional.* This form is used to help you calculate salary expense for the budget. Include administrative personnel if they work in the clinic itself. If the amounts are known, input the salary expense directly into *Form E- Expense Budget*.

### 3. ***Clinical Supervision of Providers***

Who supervises and provides medical direction to clinic providers? How is this accomplished (i.e., chart review, competency assessment, on-site visits)?

--

### 4. ***Staffing issues***

Identify any staffing issues (e.g. difficulty in recruiting and retaining personnel) and steps taken to resolve these problems.

--

### 5. ***Organizational Chart***

Provide an organizational chart showing current clinical and administrative staff and lines of supervision. If two or more organizations are involved in the clinic, provide one from each organization. If an organizational chart has been developed for the new clinic, provide it as well. Label as **ATTACHMENT #6.1**

## 7. **MANAGEMENT**

### A. **Organization Structure**

Describe the relationships among the business partners responsible for the clinic including: the clinic owner, any local oversight or advisory body, the administrative staff and any other organizations involved in running the clinic. Discuss any anticipated changes to those relationships with the new clinic.

Name of Business Partner	Relationship with Clinic

### B. **Clinic Administration**

Does the Applicant have experience in providing health care services?    ☐ Yes            ☐ No

What organization(s) administers the funding for health care services offered in the existing clinic? Include the name of the organization and contact information. Discuss changes that will occur with the new clinic.

--

C. **Facility Administration/Management**

Does the Applicant have experience in facilities maintenance / facilities management?

\_\_\_ Yes \_\_\_ No

What organization(s) administers the funding for the operation and maintenance of the existing facility? Include the name of the organization and contact information. Discuss changes that will occur with the new clinic.

Describe the management of the facility (building), including the duties of any administrative employees who do not work in the clinic itself, but are primarily responsible for the operation and maintenance of the facility.

1. ***Third Party Facility Operator***

Will an organization, other than the Applicant, operate and maintain the facility?

If YES, what is the name of the organization? \_\_\_ Yes \_\_\_ No

Will the third party be responsible for providing adequate fire and liability insurance to cover the risk of loss of the facility structure and other leased fixtures? \_\_\_ N/A \_\_\_ Yes \_\_\_ No

D. **Independent Accreditation and/or Certification**

Is your clinic accredited or certified?

\_\_\_ Yes \_\_\_ No

What is name of the accrediting/certifying organization?

\_\_\_ JCAHO Joint Commission on Accreditation of Healthcare Organizations [www.jcaho.org](http://www.jcaho.org)

\_\_\_ AAAHC Accreditation Association for Ambulatory Health Care [www.aaahc.org](http://www.aaahc.org)

\_\_\_ Other: Please identify: \_\_\_\_\_

Provide a copy of the letter or certificate issued by this organization. Label as **ATTACHMENT 7.1**

1. ***Quality Improvement Plans***

If your clinic is not accredited/certified, what are your plans for improving the quality of health care services through performance improvement or quality assurance activities?

## 8. ESTIMATED PROJECT COST / COST SHARE

### A. Estimated Project Cost

Part of the facility planning involves developing a cost estimate for your project. Choose one of these options for estimating your cost. Label documentation as **ATTACHMENT 8.1**

1. If you have a Code and Conditions Survey, you may attach a copy of the “New Clinic Analysis” section which shows the estimated cost.

-or-

2. You should work with your Regional Health Corporation Engineer, ANTHC Engineer or a private Architectural & Engineering firm to develop this estimate. Attach a copy of their cost estimate.

Estimated Total Cost of your Project: \$ \_\_\_\_\_

Source of estimate:

--

### B. Applicant Cost Share – Calculation and Sources

Each Applicant is required to fund a minimum % based upon the “distressed” status of the community.

#### 1. *Cost Share Calculation*

Line #	Description	Source	Clinic Space	Multi-Use Space
1	<b>Estimated Project Cost</b>	Question “A” above	\$	\$
2	<b>Community Status *** Circle the correct classification</b>	Distressed Community Criteria and Surrogate Standard***	<u>Distressed</u> Non-Distressed	
3	<b>Maximum Percentage of Denali Commission Funding</b>	Distressed = 80% Non-Distressed = 50%	%	0 %
4	<b>MAXIMUM AMOUNT OF FUNDING FROM THE DENALI COMMISSION FOR THIS PROJECT</b>	Multiply Line (1) x Line (3)	\$	\$ <b>-0-</b>
5	<b>MINIMUM AMOUNT DUE FROM THE APPLICANT</b>	Line (1) minus Line (4)	\$	
6	<b>Cash to be provided by the Applicant (in the bank, loan approval, grant approval, etc)</b>	Section 8 – B - 2	\$	
7	<b>Value of Donated Land</b>	Section 8 – B - 3	\$	
8	<b>Value of Land Improvements</b>	Section 8 – B - 4	\$	
9	<b>TOTAL KNOWN FUNDING FROM THE APPLICANT</b>	Add Lines (6) + (7) + (8)	\$	

10	<b>Balance</b> - If the amount is greater than zero, project has identified adequate funding; - <b>If the amount is less than zero, project requires additional funding in this amount</b>	Line (9) minus Line (5)	\$	
----	--	----------------------------	----	--

\*\*\* Go to [www.denali.gov](http://www.denali.gov) , click on the “Health Facilities” tab, click on the “Related Documents” tab, and then go to “Distressed Community Criteria and Surrogate Standard” for a listing of status by community.

Note that the only Applicant cost matches in this calculation are cash, donated land and land improvements.

NOTE: You must provide documents showing that you meet minimum cost share funding requirements before you can receive construction funding.

## 2. *Cash Funding Summary*

Identify the cost share amounts to be provided by you and by funding partners. Insert rows in the table if necessary.

Source:	Description	Amount	Status*
		\$	
		\$	
		\$	
	<b>TOTAL</b>	\$	

**\*Indicate “Status” by selecting one of the following options:**

- (1) Funds have been secured and are in your bank account.
- (2) Funds have not been received, but a funding agreement has been signed and executed.
- (3) You have received written notification that funds have been approved.
- (4) You have applied for funds and are waiting for funding approval.
- (5) You are in the process of applying for funds
- (6) You have not yet applied for additional funding.

Provide copies of supporting documentation (i.e. copies of agreements, written notification, etc.).

Label as **ATTACHMENT 8.2**

## 3. *Donated Land Value*

The value of donated land can only be used as a cost share if the land is owned by the applicant. The donation of a lease is treated as an in-kind donation and does not qualify for cost share status.

Have you included land as part of your cost share? ☐ Yes ☐ No

	<b>Estimated Value of Land</b>	\$
--	--------------------------------	----

What method did you use to estimate a value for the donated land? (e.g. a BIA valuation; a commercial real estate dealer’s appraisal or opinion letter; or recent valuation accepted for a similar lot in the community).

Provide supporting documentation regarding the valuation. Label as **ATTACHMENT 8.3**

#### **4. Value of Land Improvements**

In some cases the costs of improvements to the clinic site can be used as cost share. Examples include extension of utilities, site clearing, imported/placed sand and gravel, and parking lots.

Have you included improvements as part of your cost share? ☐ Yes ☐ No

	<b>Estimated Value of Land Improvements</b>	\$
--	---	----

Provide documentation to demonstrate the value of these improvements. Label as **ATTACHMENT 8.4**

## **9. FINANCIAL DATA**

### **A. Overview**

This section presents an overall financial budget for the clinic operations by combining the total revenue, health care services expenses, and facilities (Operations & Maintenance) expenses. It is intended to indicate the overall sustainability of the proposed new clinic, including both provision of services and maintenance of the facilities.

If two organizations are involved in funding the clinic (e.g. a village pays for the facility utilities, maintenance, etc. and the Regional Health Corporation pays for the provider and supplies), you must include revenue and expenses specific to the new clinic from both organizations.

### **B. Financial Data**

#### **1. Current Year Financial Reports – Health Care Services**

Provide a copy of the most recent audited financial statements for the organization that will be funding the delivery of health care services. Include the auditor's Opinion Letter, Balance Sheet, Income Statement and Statement of Cash Flows. Label as **ATTACHMENT 9.1**.

If the clinic is part of a larger organization, provide a copy of the current year budget for the organization. Label as **ATTACHMENT 9.2**

#### **2. Current Year Financial Reports - Facility Operations & Maintenance**

Provide a copy of the most recent audited financial statements for the organization that will be funding the facility-related revenues and expenses. Include the auditor's Opinion Letter, Balance Sheet, Income Statement and Statement of Cash Flows. Label as **ATTACHMENT 9.3**.

If the clinic is part of a larger organization, provide a copy of the current year facility budget for the organization. Label as **ATTACHMENT 9.4**

#### **3. Expense Budgets**

There are 3 columns on the budget forms. The first column is for financial information about the existing clinic. The columns for "Year 1" and "Year 2" are for budgets for the new clinic. Note that these forms are also available in Microsoft Excel format.

- **Health Care Services Expense** (Does not include expenses related to the facility itself)  
Complete *Forms C through F*. Transfer the totals to *Form B – Budget Summary*.
- **Facility Operations & Maintenance Expense** (Does not include expenses related to the provision of care)  
Complete *Forms F and G*. Transfer the totals to *Form B – Budget Summary*.

#### 4. *Financial Support Resolution*

If the budget includes revenues in Form B (Line 5m) that are not directly generated by or specifically received by the clinic, a resolution of financial support will be required. This includes organizations that receive grant funding or contract healthcare funding, and allocate funds to individual programs and/or satellite clinics.

A sample resolution is included at the end of this document.

If you need to complete a resolution, complete the following:

Line 5m – Year 2                      \$ \_\_\_\_\_  
x 30 years                                      x 30  
=                      \$ \_\_\_\_\_ (total estimated amount of financial support)

## 5. Financial Sustainability

Does your facility budget clearly provide for all expenses required to sustain operations over the life of the facility, including all necessary preventive maintenance activities and appropriate reserves for major repairs? ☐ Yes ☐ No

If NO, please explain.

--

Does *Form B - Budget Summary* show enough revenue to cover all expenses? (In other words, Does your plan demonstrate overall financial sustainability)?      Yes      No

If NO, how do you plan to cover/fund this shortfall?

--

### C. Financial Opportunities

### ***1. Patient Billing***

Do you currently bill insurance for services offered to patients?	Yes	No

If NO, please explain why not:

--

## 2. Revenue Improvement

How do you plan to increase patient revenue and/or non-patient revenue in the future, (i.e. increase services offered, include more people in your patient base, bill Medicare, Medicaid or other insurance, pursue other grant funding, etc)?

[illegible]

### 3. *Future Program Funding*

If you anticipate obtaining funding that is not included in your budget, please list the anticipated source of these funds below:



<b>Program Funds</b>	<b>Expected Source of Funds</b>
Federal Grants	
State Grants	
Other Grants	
Community Support	
Other Funding (specify)	
Insurance Billing (Medicare, Medicaid, Blue Cross, etc.)	

**4. Cost Control**

What are your plans for controlling costs for the new/renovated clinic?

--

## **10. CHECKLIST OF APPLICATION MATERIALS**

\_\_\_\_\_ Completed Business Plan document

\_\_\_\_\_ ATTACHMENT 3.1 Code and Conditions “Executive Summary” & “Conclusions and Recommendations” sections

\_\_\_\_\_ ATTACHMENT 5.1 Basic Floor Plan and Furniture Plan

\_\_\_\_\_ ATTACHMENT 5.2 Site Plan

\_\_\_\_\_ ATTACHMENT 6.1 Organization Chart

\_\_\_\_\_ ATTACHMENT 7.1 Accreditation/Certification Letter or Certificate

\_\_\_\_\_ ATTACHMENT 8.1 Project Cost Estimate

\_\_\_\_\_ ATTACHMENT 8.2 Documents verifying cost share

\_\_\_\_\_ ATTACHMENT 8.3 Documents verifying land value

\_\_\_\_\_ ATTACHMENT 8.4 Documents verifying land improvements value

\_\_\_\_\_ ATTACHMENT 9.1 Audited Financial Statements – Organization

\_\_\_\_\_ ATTACHMENT 9.2 Current Budget - Organization

\_\_\_\_\_ ATTACHMENT 9.3 Audited Financial Statements – Organization

\_\_\_\_\_ ATTACHMENT 9.4 Current Budget - Organization

\_\_\_\_\_ Forms “A” through “G”

\_\_\_\_\_ Resolution of Financial Support

## **11. DEFINITIONS**

### **ANTHC**

Alaska Native Tribal Health Consortium

### **Code and Conditions Survey**

A survey of local health facilities by an ANTHC contracted engineer that determines the deficiencies in the facility and the approximate cost to repair the deficiencies or replace the clinic.

### **Contractual Adjustments**

The difference between patient charges (Gross Revenue) and pre-determined payments (for example Medicare fee schedule amounts). Can be calculated as a percent of Gross Revenue

### **Cost Share**

The applicant's share of the project cost, which consists of cash contributions and/or donation of land and land improvements.

### **Deductions from Revenue**

The difference between the amount charged and the amount you expect to be paid. Includes contractual adjustments, sliding fee scale discounts, write-offs, and bad debt.

### **FTE – Full Time Equivalent**

Hours paid in one year to measure staffing. 1 FTE = 2,080 hours (52 weeks x 40 hours per week).

### **Gross Patient Revenue**

The total amount charged to patients for services rendered.

### **Multi-Use Facility**

A building that will house both clinic (medical, dental, mental health, itinerant quarters) and non-clinic programs (e.g., Tribal/City offices, Head Start, Washeteria, etc)

### **Net Patient Revenue**

The total amount collected (cash received) for services rendered to patients.

### **Non-Patient Revenue**

Revenue from sources other than patient visits. Includes grants and other subsidies.

### **Open Door Policy/Open Access**

The Denali Commission requires that all health care facilities that it funds be open to all who seek service and can pay for this service. At a minimum, this policy requires that anyone who can pay directly for the health services must be allowed to obtain medical attention in the facility.

### **Operations and Maintenance Plan**

A plan which shows that you are able to pay for heat, electricity, custodial work, regular repairs and maintenance, and have a fund to pay for more extensive repairs that will be required as the facility ages.

### **Planning/Design**

Developing architectural and engineering plans; obtaining permits and environmental and archaeological clearances; and completing whatever other steps are necessary to bring the project to the Construction Ready stage.

### Site Control

Proof of legal control of the site either through ownership or 30-year lease.

### Sustainability

Making sure that the owner of the facility and the provider of health care services have sufficient funds to keep the clinic open far into the future. Refer to the “Resolution regarding sustainability for Denali Commission funded infrastructure projects” on the Denali Commission website at <http://www.denali.gov/content/Activities%20PP&F/Resolutions/Resolution01-15.pdf>

### Third-Party Billing

Billing someone other than the patient for services offered. This is usually an insurance company.

### Unbilled Visits

In an effort to capture all activity, please include any visits that you track but do not bill for individually. (e.g. IHS beneficiaries that are not billed per visit)

### Unduplicated Patient Count

A count of the number of individuals who have visited the clinic over the reporting period, regardless of how many times they come in.

## 12. RESOURCES

### Healthcare Needs Assessment:

Needs assessments can be formal or informal. The objective of an assessment is to determine the areas of greatest need in the community.

#### Informal:

- Telephone surveys, Written surveys and/or Input at community meetings

Formal: - Many organizations conduct needs assessments. Contact these organizations to find out if a needs assessment has been completed for your area or if you need assistance in coordinating an assessment.

- |  |   |
|--|---|
| ▪ <u>State of Alaska</u><br>Joyce Hughes<br>Community Health and EMS<br>Alaska Division of Public Health<br>3601 C Street, Suite 990<br>Anchorage, AK 99503<br>907-269-2084 907-269-5236 (fax)<br><a href="mailto:joyce_hughes@health.state.ak.us">joyce_hughes@health.state.ak.us</a> | <u>Alaska Center for Rural Health</u><br>Beth Landon<br>Alaska Center for Rural Health<br>3211 Providence Drive<br>Diplomacy Bldg, Suite 530<br>Anchorage, AK 99508<br>907-786-6589<br><a href="mailto:anbml@uaa.alaska.edu">anbml@uaa.alaska.edu</a> |
| ▪ <u>Alaska Primary Care Association</u><br>Carolyn Gove<br>Community Development Specialist<br>903 W. Northern Lights Blvd, Suite 105<br>Anchorage, AK 99503<br>907-929-2730 907-929-2734 (fax)<br><a href="mailto:carolyn@alaskapca.org">carolyn@alaskapca.org</a>                   |   |
| ▪ Regional Health Corporations   | - Head Start  |
| ▪ United Way   | - Other grant programs  |

### Technical Assistance Subcommittee:

Contact	Phone #	E-mail Address	Organization
---------	---------	----------------	--------------

Suzanne Niemi	929-2732	<a href="mailto:suzannen@alaskapca.org">suzannen@alaskapca.org</a>	Alaska Primary Care Association
Carolyn Gove	929-2730	<a href="mailto:carolyn@alaskapca.org">carolyn@alaskapca.org</a>	Alaska Primary Care Association
Marilyn Kasmar	929-2722	<a href="mailto:marilyn@alaskapca.org">marilyn@alaskapca.org</a>	Alaska Primary Care Association
Pat Carr	465-8618	<a href="mailto:pat_carr@health.state.ak.us">pat_carr@health.state.ak.us</a>	State of Alaska, Div of Public Health
Joyce Hughes	269-2084	<a href="mailto:joyce_hughes@health.state.ak.us">joyce_hughes@health.state.ak.us</a>	State of Alaska, Div of Public Health
Noel Rea	269-5024	<a href="mailto:noel_rea@health.state.ak.us">noel_rea@health.state.ak.us</a>	State of Alaska, Div of Public Health
Mark Millard	465-8534	<a href="mailto:mark_millard@health.state.ak.us">mark_millard@health.state.ak.us</a>	State of Alaska, Div of Public Health
Beth Landon	786-6589	<a href="mailto:anbml@uaa.alaska.edu">anbml@uaa.alaska.edu</a>	Alaska Center for Rural Health
Mary Anaruk	786-6589	<a href="mailto:Shamaran1@aol.com">Shamaran1@aol.com</a>	Alaska Center for Rural Health
Joel Neimeyer	271-1459	<a href="mailto:jneimeyer@denali.gov">jneimeyer@denali.gov</a>	Denali Commission

#### **Code and Conditions Survey:**

- Code and Conditions Surveys were completed as part of a project of the Denali Commission and the Alaska Native Tribal Health Consortium (ANTHC)
- If you have questions about your report, please contact ANTHC:  
Chet Kraft                      Dan Wright  
907-729-4080                      907-729-3509

#### **Financial Data**

- All organizations involved in the operations of the clinic and the facility must have input into the preparation of the financial data section. Each group must submit information so that an analysis of the financial viability is possible.

## 13. FORMS

### A. Form A - Schedule of Services Offered

Page 1 of 2

Services <i>(Numbers below correspond to questions in the "Facilities Needs Assessment Questionnaire")</i>	Currently Offered (yes/no)	To be offered in new clinic (yes/no)	Notes
<b>Basic primary care related to:</b>			
P1.1 Family health			
P1.2 Emergency medical treatment			
P1.3 Substance abuse diagnosis			
P1.4 Substance abuse treatment			
P1.5 Mental health diagnosis			
P1.6 Mental health treatment			

<b>Preventive health services</b>			
P1.7 Prenatal and perinatal services			
P1.8 Breast and cervical cancer screening			
P1.9 Well-child services			
P1.10 Immunizations			
P1.11 Supplemental nutrition program (WIC)			
P1.12 Family planning services			
P1.13 Preventive dental services			
P1.14 Dental treatment services			
P1.15 Patient education			
P1.16 Other preventive health services (identify and discuss the Business Plan under Services Offered)			

<b>Laboratory, radiological, and pharmacy services</b>			
P1.17 CLIA waived tests			
P1.18 Specimen collection for shipment to referral lab			
P1.19 Provider-performed microscopy			
P1.20 Moderate complexity lab			
P1.21 Ultrasound			
P1.22 X-ray			
P1.23 Mammography			
P1.24 Pharmacy services			

**Form A - Schedule of Services Offered**

Page 2 of 2

<b>Services</b> <i>(Numbers below correspond to questions in the “Facilities Needs Assessment Questionnaire”)</i>	<b>Currently Offered (yes/no)</b>	<b>To be offered in new clinic (yes/no)</b>	<b>Notes</b>
--	---	---	--------------

<b>Patient care management services</b>			
P1.25 Referral of patients to providers			
P1.26 Counseling and follow-up services to assist patients to become eligible for health care coverage			

<b>Services that help individuals to use the clinic</b>			
P1.27 Outreach			
P1.28 Home to clinic transportation			
P1.29 Language interpretation			
P1.30 Sliding fee scale / reduced rates			
P1.31 Alternate / extended hours			

<b>Emergency medical services</b>			
P1.37 First responder services			
P1.38 Ambulance services			
P1.39 Ability to provide advanced cardiac life support in clinic			
P1.40 Dedicated area for dealing with emergency patients			
P1.41 Radio/phone communications between clinic & emergency medical personnel			

<b>Other services</b>			
Telehealth services			
On-site administrative services			

**B. Form B - Budget Summary– Health Care Services & Facility Operations**



	Source	Existing Clinic	Year 1	Year 2
<b>1 PATIENT VISITS</b>	Form C			
<b><u>PATIENT REVENUE</u></b>				
2a Medical	Form D			
2b Dental	Form D			
2c Mental Health	Form D			
2d Other	Form D			
2e Misc	Form D			
<b>2 Total Gross Patient Revenue</b>	Add Lines 2a-2e			
<b><u>DEDUCTIONS FROM REVENUE</u></b>				
3a Contractual Adjustments	%			
3b Write-Offs / Bad Debt Expense	%			
3c Sliding Fee Scale/Discounts	%			
<b>3 Total Deductions from Revenue</b>	Add Lines 3a-3c			
<b>4 NET Patient Revenue</b>	Line 2 - Line 3			
<b><u>NON-PATIENT REVENUE</u></b>				
5a Local Support				
5b State Grants				
5c Community Health Center Grants				
5d Other Federal Grants				
5e Private Foundation Grants				
5f IHS Compacts/Contracts/Tribal Shares received directly by clinic				
5g Contributions/Donations				
5h Fund Raising				
5i Interest Income				
5j Other				
5k IHS Village Based Clinic Lease Program				
5l IHS Maintenance & Improvement Program				
5m Allocation from Regional Health Corp or Other organization				
<b>5 Total Non-Patient Revenue</b>	Add Lines 5a -5m			
<b>6 TOTAL REVENUE</b>	Line 4 + Line 5			
<b><u>EXPENSES</u></b>				
7 Salaries & Wages	Form E			
8 Employee Benefits	Form E			
9 Travel	Form E			
10 Minor Equipment (items <\$5,000)	Form E			
11 Supplies	Form E			
12 Contractual Services	Form E			
13 Other	Form E			
14 Facility Expenses	Form G			
<b>15 TOTAL EXPENSES</b>	Add Lines 7 to 14			
<b>REVENUE OVER/(UNDER) EXPENSES</b>	Line 6 - Line 15			

**C. Form C - Schedule of Patient Visits**

	Source	Existing Clinic	Year 1	Year 2
<b>Provider Type</b>				
Community Health Aide / Practitioner				
Nurse				
Emergency Medical Technician				
Physician Assistant / Nurse Practitioner				
Physician				
<b>Subtotal Medical Visits – To Form D</b>				
Dentist				
Dental Hygienist / Tech				
Dental Health Aide				
<b>Subtotal Dental Visits – To Form D</b>				
Mental Health Provider / Social Worker				
<b>Subtotal Mental Health Visits – To Form D</b>				
Community Health Representative				
Health Educator				
<b>Subtotal Other Visits – To Form D</b>				
<b>TOTAL VISITS – To Form B</b>				

**Form C (1) – Supplemental Schedule - Patient Visits per Month**

\*\*\*This form must be filled out if your patient volume has a seasonal change of 25% or more\*\*\*

Show the number of patient visits monthly/annually by provider type

A separate form is needed for each year

Year (circle one): Existing Year 1 Year 2

Provider Type	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12	Total
Community Health Aide / Practitioner													
Nurse													
Emergency Medical Technician													
Physician Assistant / Nurse Practitioner													
Physician													
Total Medical Visits To Form D													
Dentist													
Dental Hygienist / Tech													
Dental Health Aide													
Total Dental Visits – To Form D													
Mental Health Provider / Social Worker													
Total Mental Health Visits – To Form D													
Community Health Representative													
Health Educator													
Total Other Visits – To Form D													
TOTAL VISITS – To Form B													

**D. Form D - Revenue Worksheet – Health Care Services**

	Source	Existing Clinic	New Clinic	
			Year 1	Year 2
2a <b><u>MEDICAL REVENUE</u></b>				
Medical Visits	From Form A			
Average Charge per Visit				
<b>Total Medical Revenue</b>	visits x charge			
2b <b><u>DENTAL REVENUE</u></b>				
Dental Visits	From Form A			
Average Charge per Visit				
<b>Total Dental Revenue</b>	visits x charge			
2c <b><u>MENTAL HEALTH REVENUE</u></b>				
Mental Health Visits	From Form A			
Average Charge per Visit				
<b>Total Mental Health Revenue</b>	visits x charge			
2d <b><u>OTHER REVENUE</u></b>				
Other Visits	From Form A			
Average Charge per Visit				
<b>Total Other Revenue</b>	visits x charge			
2e <b><u>Miscellaneous REVENUE</u></b>				
Total Misc Revenue				

**E. Form E - Expense Budget –Health Care Services**Totals by category must be entered in *Form B - Budget Summary*

Page 1 of 2

Source	Existing Clinic	New/Expanded Clinic	
		Year 1	Year 2

**7 SALARIES & WAGES** (use *Form F - Salaries & Wages worksheet* to calculate salaries)

7a Medical Providers	Form F			
7b Dental Providers	Form F			
7c Mental Health Providers	Form F			
7d Administrative Staff	Form F			
7e Clinical Staff	Form F			
7f Other	Form F			
<b>Total Salaries &amp; Wages</b>	Add Lines 7a - 7f			

**8 EMPLOYEE BENEFITS \*\*** (calculate as a percentage of total Salaries & Wages)

8a Percentage				
<b>Total Employee Benefits</b>	Total Salaries x Line 8a			

**9 TRAVEL** (*airfare and per diem*)

9a Provider Travel				
9b Administrative Staff				
9c Clinical Staff				
<b>Total Travel</b>	Add Lines 9a – 9c			

**10 MINOR EQUIPMENT** (*Items less than \$5,000 – DO NOT include capital items*)

10a Medical				
10b Dental				
10c Information Systems				
10d Office/Administrative				
10e Other				
<b>Total Minor Equipment</b>	Add Lines 10a-10e			

**11 SUPPLIES –** (*items consider “disposable” or that are consumed in use*)

11a Medical				
11b Dental				
11c Lab				
11d Pharmacy				
11e X-Ray				
11f Office/Administrative				
11g Other				
<b>Total Supplies</b>	Add Lines 11a -11g			

**Form E - Expense Budget –Health Care Services***Page 2 of 2*

Source	Existing Clinic	New/Expanded Clinic	
		Year 1	Year 2

**12 CONTRACTED SERVICES**

- 12a Provider Services  
(Locums Tenems )
- 12b Lab Fees
- 12c Dental Lab Fees
- 12d Radiology
- 12e Transcription
- 12f Other (Hazardous waste, etc)
- Total Contractual Services**

Add Lines 12a –12f			

**13 OTHER**

- 13a Consultant Fees
- 13b Continuing Education
- 13c Equipment Maintenance
- 13d Equipment Rental/Lease
- 13e Information Services/  
Computer Fees
- 13f Interest Expense
- 13g Legal/Accounting/Audit Fees
- 13h Liability Insurance
- 13i Non-Staff (Board) travel
- 13j Postage / Shipping
- 13k Recruitment / Moving Exp
- 13l Subscriptions / Journals / Dues
- 13m Telephone / Internet / Cable
- 13n Other
- Total Other**

Add Lines 13a – 13n			

**TOTAL HEALTH CARE SERVICE EXPENSES**

--	--	--

**F. Form F - Salaries and Wages Worksheet (optional)***Page 1 of 2*

A separate form is needed for each year

Year (circle one): Existing Year 1 Year 2

**NOTE:** If personnel work for more than one clinic, or also spend time on another program, only include those hours that are directly related to this clinic**\*\*\*HEALTH CARE SERVICES\*\*\***

<b>Position</b>	<b>Hours per Week</b>	<b>x Weeks per Year</b>	<b>= Annual Hours</b>	<b>x Hourly Rate</b>	<b>= Annual Wages</b>
Comm Health Aide/Practitioner				\$	\$
EMT				\$	\$
Nurse Practitioner/ Physician Assistant				\$	\$
Physician				\$	\$
Other				\$	\$
<b>SUBTOTAL MEDICAL</b>	To Form E, Line 7A				\$

Dentist				\$	\$
Dental Hygienist				\$	\$
Dental Technician				\$	\$
Dental Health Aide				\$	\$
Other				\$	\$
<b>SUBTOTAL DENTAL</b>	To Form E, Line 7B				\$

Mental Health Provider				\$	\$
Mental Health Aide				\$	\$
Social Worker / Other				\$	\$
<b>SUBTOTAL MENTAL HEALTH</b>	To Form E, Line 7C				\$

Receptionist				\$	\$
Insurance Biller				\$	\$
Accounting/Payroll				\$	\$
Administrative Assistants				\$	\$
Manager(s)				\$	\$
Director / Administrator				\$	\$
Other				\$	\$
<b>SUBTOTAL ADMIN</b>	To Form E, Line 7D				\$

Medical Assistant/CNA				\$	\$
Nurse (RN/LPN)				\$	\$
Phlebotomist				\$	\$
Other				\$	\$
<b>SUBTOTAL CLINICAL</b>	To Form E, Line 7E				\$

Community Health Rep				\$	\$
Health Educator				\$	\$
Other				\$	\$
<b>SUBTOTAL OTHER</b>	To Form E, Line 7F				\$

**Form F - Salaries and Wages Worksheet (optional)***Page 2 of 2*

A separate form is needed for each year

Year (circle one): Existing   Year 1   Year 2

**NOTE:** If personnel work for more than one clinic, or also spend time on another program, only include those hours that are directly related to this clinic**\*\*\*FACILITY SERVICES\*\*\***

<b>Position</b>	<b>Hours per Week</b>	<b>x Weeks per Year</b>	<b>= Annual Hours</b>	<b>x Hourly Rate</b>	<b>= Annual Wages</b>
Custodian				\$	\$
Maintenance				\$	\$
Administrative				\$	\$
Other				\$	\$
<b>SUBTOTAL FACILITY</b>	To Form G, Line 14A				\$



**G.      Form G – Expense Budget - Facility Operations & Maintenance**

**14 FACILITY EXPENSES**

		Existing Clinic	Projected	
			Year 1	Year 2
14a	Salaries & Wages - Building	Form F		
14b	Benefits	% of Salary		
14c	Building Rent			
14d	Building Depreciation / Reserve for Repairs & Replacement			
14e	Property Taxes			
14f	Building Repairs			
14g	Building Maintenance			
14h	Building Insurance			
14i	Building Supplies			
14j	Utilities			
14k	Janitorial			
14l	Building Expense Other			
<b>TOTAL FACILITIES EXPENSES</b>		Add Lines 14A to 14L		

**Building Square Feet**

--	--	--

**Average Facility Expense per Square Foot**

(Total Facilities Expenses / Building Square Feet)

\$	\$	\$
----	----	----

**H.     Resolution**

**Resolution of Financial Support**  
**RESOLUTION NUMBER \_\_\_\_\_**

A RESOLUTION of the \*\*<sup>1</sup>\_\_\_\_\_ confirming an intent to provide funding for the \_\_\_\_\_ Clinic.

**WHEREAS**, the Council/Board of Directors of \*\*<sup>1</sup>\_\_\_\_\_ (hereinafter the “Applicant”) wishes to provide a Health Care Clinic in the community of \_\_\_\_\_, and

**WHEREAS**, the Applicant wishes to participate in the Denali Commission Rural Primary Health Care Facilities Program, and

**WHEREAS**, the Denali Commission requires that construction projects are sustainable in the long term (defined as 30 years), and

**WHEREAS**, the Business Plan of the clinic includes revenues that are not directly generated by or specifically received by the clinic, and

**WHEREAS**, the Applicant receives grant funding or contract healthcare funding, and allocate funds to the \_\_\_\_\_ clinic.

**NOW, THEREFORE, BE IT RESOLVED THAT** the Applicant’s intent is to allocate funding for the \_\_\_\_\_ clinic as generally outlined in the Business Plan to assure sustainability for the facility and for services provided for a period of at least 30 years.

**PASSED AND APPROVED BY THE** \_\_\_\_\_

on \_\_\_\_\_, 2002.

**IN WITNESS THERETO:**

By: \_\_\_\_\_ Attest: \_\_\_\_\_

Signature and Title

<sup>1</sup> Insert name of organization that is submitting the application